



24701 Swanson Road  
Southfield, MI 48033

Ph: 1-877-359-5292  
Fax: 248-372-4810  
[www.jayatransel.com](http://www.jayatransel.com)

*Before you travel the world, call Jaya Travel!*

March 10, 2020

Dear Jaya Travel Customer,

Jaya Travel wants to assure you that we are working continuously with our vendors to provide the latest updates regarding the Coronavirus situation.

All of our offices in North America and India will be providing 24/7 service so that you have assurance and guidance in the event your travel plans are disrupted.

Many of the airlines are offering free changes with option to rebook for future travel dates so please check the airline's website or give us a call for more information.

You may rest assured that Jaya Travel is here for you at any time to ensure your complete satisfaction regarding your travel needs.

The travel industry has faced severe crises in the past and we have managed to make it through. We are working hard and remaining optimistic as this situation continues to evolve.

Jaya Travel appreciates your business and looks forward to servicing your travel needs.

Best Regards,

Arvin Shah  
Chairman/CEO

A handwritten signature in black ink, appearing to read "Arvin Shah", written in a cursive style.